



# Activity Worksheet: Create a Login.gov Account

To manage your VA benefits online, we encourage you to create a Login.gov account now.

Login.gov offers these benefits:

- Access to VA benefits, services and information in a single, secure account
- A secure sign-in option that protects your privacy and complies with the latest federal security standards
- A single account to manage your other government benefits and services (like Social Security benefits or federal job applications)
- An account created, maintained and secured by the U.S. government

At this time, you can also use your DS Logon, My HealthVet or ID.me account to sign in to VA.gov.

**Please note:** The DS Logon will soon be discontinued and no longer offered as a sign-in option. Soon all VA websites will follow a new sign-in process through VA.gov with Login.gov as the recommended account.

Follow these 7 steps provided in Table 1 to create your Login.gov account.

**Table 1: Login.gov**

#	Step	Instruction
1	<b>Go to <a href="https://www.va.gov">VA.gov</a></b>	Select <b>Sign in</b> from the site header. A sign-in screen will appear.
2	<b>Start creating your account</b>	Select <b>Create an account with Login.gov</b> . The Login.gov sign in page will appear. Select <b>Create an account</b> . This step will ask for your email address.
3	<b>Provide your Email address</b>	Enter your email address and select your language preference.  Then read and accept the <b>Rules of Use</b> and select the <b>Submit</b> button. This step will take you to instructions to confirm your email address.
4	<b>Confirm Your Email address</b>	Open a new browser window to check your email inbox. Open the email from Login.gov and click the <b>Confirm email address</b> . This step will take you back to Login.gov to create your password.  <b>Note:</b> If you enter an email that's already connected to a Login.gov account, you'll get an email from Login.gov that tells you how to reset your password instead.
5	<b>Create your password</b>	Enter a password that meets all the security requirements listed. Enter the password again to confirm.  Select <b>Continue</b> . This step will take you back to the Login.gov sign-in screen.
6	<b>Sign in to Login.gov</b>	Enter you email address and password.  Select <b>Sign in</b> . This step will take you to the authentication method setup screen.

Step	Instruction
<p><b>7</b>      <b>Set up multifactor authentication</b></p>	<p>Select <b>multifactor authentication</b>. Choose at least one of the following options:</p> <ul style="list-style-type: none"> <li>• Using face or touch unlock</li> <li>• Entering a security code from your authentication application</li> <li>• Using your security key</li> <li>• Entering a security code that you receive by text or by phone call</li> <li>• Entering a backup code</li> <li>• Using your federal government employee or military ID (PIV or CAC)</li> </ul> <p>Follow the instructions to set up your multifactor authentication method. Then select <b>Agree and continue</b>. Your account is now set up.</p>

## WHAT TO EXPECT WHEN YOU USE YOUR LOGIN.GOV ACCOUNT

- The first time accessing a product or service through a VA website or app that requires a higher level of assurance, Login.gov will prompt you to verify your identity. Follow the instructions to provide some personal information and upload a photo of your government-issued ID. This process helps VA make sure that you're you before they give you access to your personal information.
- Then each time you sign in, you'll use multifactor identification to verify your account. This process adds another layer of protection.

## NEED HELP WITH YOUR ACCOUNT?

Contact your benefits administrator, go to [Login.gov Help center](#) or call the help desk, **844-875-6446**, M-F, 11am–3pm.